



Gilmer County Emergency Management has formulated the following mitigation procedures for your business style based on recommendations and procedures established by the CDC in response to the current COVID-19 event. These procedures are purely recommendations, and in no form or context, implicit or implied, are to be taken as directives or mandates.

1. **Wash your hands** often with soap and water for at least 20 seconds.
2. Or, **use hand sanitizer containing at least 60% alcohol.**
3. **Avoid touching your eyes, nose, and mouth** with unwashed hands.
4. Put 6' of **distance between yourself and other people**
5. Cancel gatherings of **more than 10 people.**
6. Encourage **curbside pickup, drive-thru services, or delivery services.** All food packages (boxes, etc.) will be placed in a sealed container before leaving the business and not opened until delivered to its destination.
7. Encourage the **use of on-line payments** for orders if possible.
8. **Physical check-out counters** should reduce lines to an absolute minimum and have no more than one person at the counter per transaction.
9. **Seating arrangements** - be compliant with CDC social distancing guidance.
10. All tableware (glasses/utensils/plates) **should not be used more than once.**
Refilling/reusing glasses for customers is highly discouraged.
11. **Employees and customers should be extremely cautious** when handling money, credit cards, pens, and any other hand-to-hand transfers.
12. **Encourage personal protective measures** among staff (e.g., stay home when sick, handwashing, respiratory etiquette.)